

Message from Secretary Zimmerman

The South Dakota Department of Veterans Affairs continues to build upon a strong foundation of training county and tribal veterans service officers across the state.

We support a shared commitment to serve veterans and their families. Serving as the local point of contact for veterans, you gather the necessary paperwork to support claims, file claims and assist in appealing claims that have been denied.

You are the Voices for our Veterans!







Monday-Aug 20

8:00 am—Registration
9:00 am—Welcome/Introductions
9:45 am—Why Use 38 CFR & M21—1MR
11:00 am—Intent to File
12:00 noon—Lunch on your own
1:00 pm—Fully Developed Claims
2:15 pm—Service Connected Disability
Compensation
3:30 pm—Service Connected Disability
Compensation
4:30 pm—SDVSOA Mtg
6:00 pm—Steak Fry—(American Legion Cabin)

Tuesday—Aug 21

7:30 am—Registration Opens 8:00 am—Welcome and SDDVA Update— Secretary Larry Zimmerman and **Secretary Aaron Pollard** 8:45 am—Welcome Message from SD **Governor Dennis Daugaard** 9:00 am—Pension—Heather Bullerman 9:45 am—Break 10:00 am—VSO Portal Tutorial/Benefits/ Forms—Michelle Henderson 10:45 am—Elder Abuse—Michael Sharp, **Attorney General's Office** 11:30 am—HIPAA Compliance—David McVey, Attorney General's Office 12:00 noon-Lunch on your own 1:00 pm—Mental Health—Erin Brown 2:00 pm—DMC/Treasury—Kevin Swanson 3:00 pm—Break 3:15 pm—Appeals, Erin Bultje 4:00 pm—Hot Topics, Krystal Taylor 5:00 pm—SDVSOA Mtg

6:00—8:00 pm—Vendor Night—Gallery A

Wednesday-Aug 22

8:30 am—Live Video Conference with U.S. Senator Mike Rounds
9:00 am—State Testing will be done in Lake Sharpe Room
9:00 am—Service Connected Disability Compensation DIC
10:00 am—Understanding the Rating Process
12:00 noon—Lunch on your own
1:00 pm—Disability Pension
2:00 pm—Death Pension
2:30 pm—Medical Eligibility
3:30 pm—Burial Benefits

Thursday—Aug 23

9:00 am—The Appeal Process
10:15 am—VA Home Loans
11:00 am—Debt Management
12:00 noon—Lunch on your own
1:00 pm—Special Benefits
2:15 pm—Obtaining Private Evidence
3:00 pm—Ethics
4:00 pm—Leadership

Friday-Aug 24

9:00 am—Test Preparation 9:45 am—Accreditation Test 12:45 pm—Graduation

SPECIAL NOTES:

We have numerous vendors that will be joining us Tuesday night. Please take time to stop by their booths—visit with them about their services and exchange business cards.

Partnerships are vital as we work together to enhance the lives of veterans and their families.

The training on Monday, Wednesday, Thursday and Friday is sponsored by the SDVSOA and is conducted by NAVSCO Instructors.